Message

From: Rhines, Dale [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=469A919F86CF4F94AE3710AE6B4B18C6-RHINES, DAL1

Sent: 1/10/2020 8:33:05 PM

To: Dye, Jeffrey O [Jeffrey.O.Dye@wv.gov]

Subject: RE: [External] Informal Resolution Information

I tried that extension and it wouldn't connect. Then they transferred me to Nicole Howard's voice mail. No big deal. We can talk on Monday.

From: Dye, Jeffrey O < Jeffrey.O.Dye@wv.gov> Sent: Friday, January 10, 2020 3:31 PM

To: Rhines, Dale <rhines.dale@epa.gov> **Subject:** RE: [External] Informal Resolution Information

I just left you a voicemail. I mistakenly gave you my room number instead of my extension. I apologize for the mix-up.

My extension is actually 1454. Nicole is one of our division secretaries, so she should have been able to direct you to me—I am not sure what happened there. I will give you a call Monday morning.

--Jeff

From: Rhines, Dale <<u>rhines.dale@epa.gov</u>>
Sent: Friday, January 10, 2020 2:43 PM
To: Dye, Jeffrey O <<u>Jeffrey.O.Dye@wv.gov</u>>
Cc: Bell, Aaron L. <Bell.Aaron@epa.gov>

Subject: RE: [External] Informal Resolution Information

Jeff

I tried calling you but neither extension seemed to work and when I talked to the operator, she sent me to a Nicole Howard. Perhaps you can call me 202-564-4174

From: Rhines, Dale

Sent: Friday, January 10, 2020 1:21 PM **To:** Dye, Jeffrey O < Jeffrey.O.Dye@wv.gov> **Cc:** Bell, Aaron L. < Bell.Aaron@epa.gov>

Subject: RE: [External] Informal Resolution Information

Terrific- I will try and give you a call around 2:30.

From: Dye, Jeffrey O < Jeffrey.O.Dye@wv.gov>
Sent: Friday, January 10, 2020 1:11 PM
To: Rhines, Dale < rhines.dale@epa.gov>

Subject: RE: [External] Informal Resolution Information

I am available until 3:30 today. 304-926-0499 ext 3074

From: Rhines, Dale <<u>rhines.dale@epa.gov</u>>
Sent: Friday, January 10, 2020 10:31 AM

To: Dye, Jeffrey O <Jeffrey.O.Dye@wv.gov>

Subject: RE: [External] Informal Resolution Information

Jeff.

If you are around today, I can give you a call and provide some answers to your questions.

From: Dye, Jeffrey O < Jeffrey.O.Dye@wv.gov>
Sent: Friday, January 10, 2020 9:18 AM

To: Stein, Jonathan < Stein. Jonathan@epa.gov>

Cc: Rhines, Dale <rhines.dale@epa.gov>; O'Lone, Mary <OLone.Mary@epa.gov>; Isales, Daniel <Isales.Daniel@epa.gov>;

Wandling, Jason E < Jason. E. Wandling@wv.gov >; Monson, Mahri < Monson. Mahri@epa.gov >; Bell, Aaron L.

<Bell.Aaron@epa.gov>; Pantziris, Jack <Pantziris.Jack@epa.gov>

Subject: RE: [External] Informal Resolution Information

Jonathan--

We are currently developing a response to the Request for Information that Mr. Rhines sent to us last month.

However, after multiple discussions within our department, we are hoping to gain some additional insight into what the informal resolution process looks like, what the ECRCO will ask of us in order to come to such a resolution, and what steps we should take to get the ball rolling in that direction. We have looked at some of the examples from the link you provided us below and we believe it may be best for us to take similar action.

We certainly do not want to jeopardize our relationship with the EPA and we are interested to learn what actions ECRCO believes we need to take to address the allegations of this complaint and to achieve compliance with EPA's rules.

Thank you for your help,

Jeff

Jeffrey Dye WV Department of Environmental Protection Legal Services Telephone 304-926-0499 Ext. 1454 Fax 304-926-0461



From: Stein, Jonathan <<u>Stein.Jonathan@epa.gov</u>> Sent: Monday, November 18, 2019 2:26 PM

To: Wandling, Jason E < <u>Jason.E.Wandling@wv.gov</u>>; Dye, Jeffrey O < <u>Jeffrey.O.Dye@wv.gov</u>>

Cc: Rhines, Dale <raines.dale@epa.gov>; O'Lone, Mary <OLone.Mary@epa.gov>; Isales, Daniel <isales.daniel@epa.gov>;

Monson, Mahri Monson, Mahri @epa.gov; Bell, Aaron L. Bell, Aaron@epa.gov; Pantziris, Jack

<Pantziris.Jack@epa.gov>

Subject: [External] Informal Resolution Information

CAUTION: External email. Do not click links or open attachments unless you verify sender.

Hello Jason and Jeff -

As follow-up to our call, as Dale mentioned, we have many examples of informal resolutions on our website. To save you time in tracking those down, they can be found at https://www.epa.gov/ogc/external-civil-rights-compliance-office-new-developments. Additionally, using that context, below are a few examples of how some of EPA's recipients are currently implementing the procedural safeguards to provide information on their websites to the public:

Port of Oakland (CA) - https://www.portofoakland.com/civil-rights-policies-procedures/?rights-lang=english City of Rochester (NY) - https://www.cityofrochester.gov/TitleVI/ Maricopa County Air Quality Management District (AZ) - https://www.maricopa.gov/1514/Nondiscrimination-programNo-Discriminaci

Orange County (NC) - https://www.orangecountync.gov/1757/Legal-Notices
Georgia Department of Agriculture (GA) - http://www.agr.georgia.gov/title-vi.aspx

Best Regards,

Jonathan M. Stein
Attorney Advisor
Office of General Counsel – External Civil Rights Compliance Office
U.S. Environmental Protection Agency
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202/564-2088 | Stein.Jonathan@epa.gov

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